



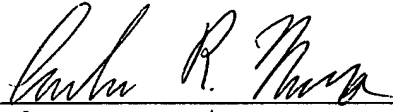
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg  
Serial No. : 09/161,816  
Filed : September 28, 1998  
For : SYSTEM AND METHOD FOR PROVIDING AN  
AUTOMATIC TELEPHONE CALL BACK FROM  
INFORMATION PROVIDED AT A DATA TERMINAL  
Attorney's Docket : DAVOX-142XX  
Examiner : Hector A. Agdeppa  
Group Art Unit : 2642

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on 5/5/05.

By

  
Andrew R. Martin, Esq.  
Registration No. 45,413  
Attorney for Applicant

AMENDMENT

Mail Stop Amendment  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Office Action dated January 13, 2005,  
please consider the following amendments, remarks, and the  
Declaration of Malcom Strandberg in support thereof.